

Booking flow chart



Search the product & package

In <u>GITpackage.com</u> home page, you can find our search engine break down by product category and general "search", you can search destination and product name direct in this general "search" field.









What you see is what you pay. No hidden fees

Search result – list up product and package

Search result - pre-view available product and package for your selection, if that product has pack up with other product as "Package", it can be easily to tell by the category symbol what kind of elements inclusive in this package.



Make a booking

Input customers booking information and select the date and time to book for that product or services.

Our advanced technology you can book and organize each product (accommodation, attraction, day tour, restaurant, transportation) services date and time even in a pre-set package.

ofitel Brisbane Hotel (1 night) + Brisbane River Cruise + Lo ianctuary - Make booking	ne Pine Koala		
Sanctuary - Make booking			 Enter promotio
			Enter promotion code
Broup reference No * JTN160218			Apply it
looking name			
William Chen			Price tag
A PAX details			Adult rates AUD \$169.50
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sfant			Adult rates
o our guides/leaders			Single occupancy surcharge
1			Extra night : Bed type
17			Tour guide/leader rate :
Cour Leader Information			Tour guide/Leader FOC 10 policy
Sulast tour leader		-	Tour guide/leader rate :
Sofitel Brisbane Hotel - Superior Twin	***	* *	Q Search
Superior rooms reflect sophistication through an understated blend of warm tones, rich velvet fa finishings. Enjoy open outlooks accross the city by day and full blackout blinds to help promote	brics and dark chocolat ininterrupted sleep by n	e light.	
Softiel's exclusive "My Bed" has been introduced to all rooms and suites, providing a heavenly a superior patented design, which offers the ultimate in softness, comfort and support with its revol feather design.	lumber courtesy of its lutionary mattress and	down	Search what you want to do
Each room offers a range of luxury services and facilities: » Sofitel MyBed			Search
 Fully stocked mini bar Hairdryer Ironing facilities 			
LCD TV with movies on demand Modem/facsimile access Scence amonthms			
Tea and coffee making facilities Bathrobes Bathrobes			
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Room Description Superior room - Twin bed (2 Double beds)			with our advanc
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No. of rooms (tour guides/leaders)			
» Single occupancy surcharge will be applied for tour leader/quide's room # 1			
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Tour guides/leaders Bed type Rollaway bed #1 1 • Two bade 0 • Homans • Two bade • • •			
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On the "**Price Tag**", it will show your selected product or package NET price and Free of charge (F.O.C.) policy for the trade partner book for tour leader / guide. Price shows NET rate means includes, local tax and services charges, don't have commission for the resellers.

Availability (allotment) : list up each date and time that product available for your booking, if "?" which mean you can make a booking but it will require that product supplier re-confirm the booking (normally it takes 48 hours).

Preview 3 booking

On Preview booking page you can double check your booking order (product & package), charge items and customer personal detail.

								1
tep 2								
	Sofitel Sanctu Telepho Email: t	Brisbane Ho ary one: +61 7 5627 oooking@gitpac	tel (1 night 7 1138 kage.com) + Brisba	ne River C	ruise + Lone i	Pine Koala	
Group reference No	JTN160	218						- 1
Booking name	William	Chen						
PAX details								_
Adults	16							
Children	0							
nfant	0							
Four guides/leaders	1							
Fotal	17							
🛏 Sofitel Brisban	e Hotel - Su	perior Twin					***	t tr
Check In Date	18/02/2018	11:30 AM						
Check Out Date	20/02/2018							
Room Description	Adults	Children	Age(s)	Infant	Age(s)	Bed type	Rollaway be	d
#1	2	0		0		Twin beds	0	
#2	2	0		0		Twin beds	0	
#3	2	0		0		Twin beds	0	
#4	2	0		0		Twin beds	0	
#5	2	0		0		Twin beds	0	
#6	2	0		0		Twin beds	0	
#7	2	0		0		Twin beds	0	
#8	2	0		0		Twin beds	0	
Tour guide/leader's roo	oms							
#1	1					Twin beds	0	
Koala and River	r Cruise							
Arrival date	19/02/2018	10:30 AM - 0	3:30 PM					
Price								- 1
	Descrip	tion			Quantity	Rate	Amoun	t
Basic package	e: Sofitel Bri	sbane Hotel (1	night) + Bri	sbane Rive	r Cruise + Lo	one Pine Koala	Sanctuary	
Adult					1	16 169.5	2,71	2.00
	Addi	tional charges	: Sofitel Bris	sbane Hote	- Superior	lwin		
Four guides/leaders						1 102.0	0 10	2.00
Four guide/leader single	occupancy s	urcharge				1 102.0	00 10	2.00
		Extra	night(s): M	on 19/02/20	18			
Adult					1	102.0	1,63	2.00
Four guides/leaders						1 102.0	10	2.00
Four guide/leader single	occupancy s	urcharge				1 102.0	00 10	2.00
		Additional c	harges: Ko	ala and Riv	er Cruise			
Free charge tour guide/le	eader					1	-	-
						TOTA	L 4,75	2.00
	This pr	ice include TAX	and service	fee with the	currency of	AUD \$		
Tour Leader Infor	mation							_ [
Name	n/a							
Felephone	n/a							



Once "Save" the booking and <u>system do not have sufficient availability to confirm your booking</u>, system will set the booking on "**Waiting**" for Supplier confirm the booking . At this stage your booking set on "**Waiting**" statue".

🕀 gt	rip	X	FAQ	Company 🗸	My account 🥆			
ID	Package	Group ref.	PAX	Amount		Vaiting		
GP.00250	Warner Bros. Movie World admission ticket	JJ713	11	731.00		valuing		
GP.00252	Warner Bros. Movie World admission ticket	BB266	14	930.50 🤇	• × • •	Holding		
View detai	il of booking 🕜 Amend booking 🙁 Cancel booking	O A	pproved					
Waiting Stat	us: The product/ package you purchased has no	/ not enough allo	tments	and waiting f	ior 🌔 🕤 o	ancelled		
Consumer Consumer Consumer Consumer	nfirmation s can view their booking and make amendment s also can cancel their booking at this stage s cannot pay for their booking since suppliers ha	AGE	Completed					
on the reque	ested date and time							

4

Once "Save" the booking and have sufficient availability to confirm your booking, system will "Holding" for your booking . At this stage your booking set on "Holding statue".

	trip			FAQ	Com	pany 🗸	My account
ID	Package	Group ref.	PAX	Amount			Naiting
GP.00238	Mantra Legends - Bed and Breakfast	SL0018	35	12,844.00	= / ×		waiting
GP.00241	Ripley's Believe It or Not! Odditorium	BP YE 1025	4	58.00	= / ×	6	Holding
GP.00242	Mantra Legends - Bed and Breakfast	DQ456	25	6,528.00	= / ×	<u> </u>	
GP.00244	Warner Bros. Movie World with Return Transfer	DQ1128	33	4,890.00	E / X) OA	Approved
View deta	il of booking 🕜 Amend booking 🛛 🙁 Cancel booking					•	Cancelled
View deta	il of booking 《 Amend booking X Cancel booking Is: The product / package you purchased has te and time and waiting for your payment	enough allotments o	n GITP	ACKAGE on ye	our	© (Cancelled Completed
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Payment reminder email notification

Once "Save" your booking and with sufficient availability system will automatic send you an email for this booking payment due date. You have a choice of make a payment straight away or "**Holding**" this booking until before "Payment due date", booking on "Holding" status you can make "**Amend**" and "**Cancel**".

Dear G Trip Express Pty Ltd,		
Thank you very much for making a booking via Gitpackage.com. In order to process yo	ur booking, please make	the payment by 11/02/2018, otherwise our system will release your booking automatically.
		Pay Now
Or you can deposit the payment to our bank account:		e link to
BANK NAME: COMMONWEALTH BANK OF AUSTRALIA	Click her	page at spent
BSB: 06 4212	booke F	Jaylin V
ACCOUNT NUMBER: 1001 4377		
ACCOUNT NAME: G TRIP EXPRESS PTY LTD		
Your booking information is as follows:		Payment reminder show the booking payment due
Sofitel Brisbane Hotel (1 night) + Brisbane River Cruise + Lone Pine Koala Sanctuar	,	date remind the customer if not receive your
Telephone: +61 7 5627 1138		novreant by due date. Cystere will automatic release
Email: <u>booking@gitpackage.com</u>		payment by due date. System will automatic release
Group reference No		your booking. which mean system will "Holding" your
Booking name		booking you are able to make "Amend" and
PAX details		"Cancel" the booking
Adults	16	ounder the booking.
Children	0	
Infant	0	

gtrip	FAQ Company V My account V
nerary of Booking GP.00254	
	18/02/2018
11:30 AM Sofitel Brisbane Hotel - Superior T	win Check In Date : 18/02/2018 11:30 AM
	Check Out Date : 20/02/2018
	PAX details : 16 Adults , 1 Tour guides/leaders
	Guest's room(s) : 8 (Superior room)
	roun guideneaders (Guidenoi room)
	19/02/2018
10:30 AM Koala and River Cruise	Arrival date : 19/02/2018 10:30 AM - 03:30 PM

On "Holding" Statues - "Viewing detail of booking" you can "Amend" and "Cancel" the booking and select your payment method.

and the second se	Sofitel Brisbane Hotel (1 night) + Brisbane River Cruise + Lone Pine Koala
Company of the day	Sanctuary Telephone: +61 7 5627 1138
11 4	Email: booking@gitpackage.com
10 - 20 BU	5
Status	Holding
Group reference No	JTN160218
Booking name	William Chen
PAX details	
Adults	16
Children	0
Infant	0
Tour guides/leaders	1
Total	17
	Itinerary
🛏 Sofitel Brisband	e Hotel - Superior Twin 余余余余余
Check In Date	18/02/2018 11:30 AM
Check Out Date	20/02/2018
	6 5
Room	PAX details Name Passport
#1 >>	Adults: 2 Twin beds
#8 >>	Twin beds
Tour guide/leader's roo	oms
#1 »	Tour guides/leaders: 1 Twin beds
Koala and River	r Cruise
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5 Approved booking

Once made a payment , booking on "Approved statues". You can download & send: "services voucher" , "booking itinerary", update the "rooming list" and "Tour leader / guide contact detail", view pre-allocated room number before check in at the hotel (group booking only – subject to supplier availability).

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5 Viewing detail of Approved booking

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Booking status: Cancelled



Booking status: Completed

Completed booking is let you know customers has been used that booking services or not. View booking details it will show the record of serviced date and time.

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